

Privacy policy

Responsible and transparent handling of personal data is very important to the Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ) GmbH.

Below you will find information about which **contact options** exist at GIZ on the subject of data protection what data is processed.

- when you visit the website what data is processed when you contact us, subscribe to
- newsletters or press releases or use other GIZ online services.
- what options you have to object to the storage of your data.what rights you have vis-à-vis us.

1. Controller and data protection officer

The controller for data processing is the Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ) GmbH.

Address:

Friedrich-Ebert-Allee 32 + 36, 53113 Bonn

Telephone: +49 228 4460-0

Fax: +49 228 4460-1766

Dag-Hammarskjöld-Weg 1-5, 65760 Eschborn

Phone: +49 6196 79-0

Fax: +49 6196 79-1115

Contact: info@globalhealthhub.de

If you have specific questions about the protection of your data, please contact GIZ's data protection officer: datenschutzbeauftragte@giz.de

2. Information on the collection of personal data

2.1. General information

GIZ processes personal data exclusively in accordance with the [European General Data Protection Regulation \(DSGVO\)](#) and the [German Federal Data Protection Act \(BDSG\)](#).

Personal data includes, for example, name, address, email addresses and user behaviour.

Personal data is only processed by GIZ to the extent necessary. Which data is required and processed for what purpose and on what basis depends largely on the type of service you are using and the purpose for which it is required.

2.2. Collection of personal data when visiting our website

When you visit globalhealthhub.de, the browser you use automatically transmits data that is stored in a log file. GIZ itself only processes the data that is technically necessary to display the website correctly and to ensure stability and security.

Among other things, the page accessed, the IP address of the accessing device, the page from which the user was redirected and the date and time of access are stored for each access. A detailed list of the stored data can be found here.

Fields of the log file

Feld	Dargestellt als	Beschreibung
Date	date	The date on which the activity occurred.
Time	time	The time, in coordinated universal time (UTC), at which the activity occurred.
Method	cs-method	The requested action, for example, a GET method.
URI Stem	cs-uri-stem	The target of the action, for example, Default.htm.
URI Query	cs-uri-query	The query, if any that the client was trying to perform. A Universal Resource Identifier (URI) query is necessary only for dynamic pages.
Server Port	s-port	The server port number that is configured for the service.
User Name	cs-username	The name of the authenticated user who accessed your server. Anonymous users are indicated by a hyphen.
Client IP Address	c-ip	The IP address of the client that made the request.
User Agent	cs(User-Agent)	The browser type that the client used.
Referrer	cs(Referrer)	The site that the user last visited. This site provided a link to the current site.
HTTP Status	sc-status	The HTTP status code.

Further information on the storage and forwarding of data:

GIZ is obliged to store data beyond the time of the visit in order to ensure protection against attacks on GIZ's internet infrastructure and the Federal Government's communication technology (basis: Art. 6 para. 1 lit. e DSGVO in conjunction with § 5 BSI Act). In the event of attacks on the communication technology, this data is analysed and used to initiate legal and criminal prosecution.

Data logged when accessing the GIZ website will only be transmitted to third parties if there are legal obligations or if disclosure is necessary for legal or criminal prosecution in the event of attacks on the Federal Government's communications technology. Data will not be passed on in other cases. This data is not merged with other data sources at GIZ.

2.3. Cookies

When visiting our website, small text files, so-called cookies, are stored on the visitor's computer. They are used to make the website more user-friendly and effective overall. Cookies cannot execute programmes or transfer viruses to your computer.

The Global Health Hub Germany website uses cookies that are automatically deleted as soon as the browser in which the page is displayed is closed (so-called **temporary cookies or session cookies**). This type of cookie makes it possible to assign various requests from a

browser to a session and it is possible to recognise the browser when the website is visited again (session ID).

2.4. Analysis Service „Matomo“ (user analyses)

GIZ uses the web analysis service 'Matomo', which is operated by InnoCraft Ltd from Wellington (New Zealand), to analyse usage data on its website. The data is stored and analysed completely anonymously.

The data generated with Matomo is processed and stored by Matomo on behalf of GIZ exclusively in Europe and New Zealand.

Further information on data protection at Matomo can be found here: [Matomo Cloud Privacy Policy – Matomo Analytics](#).

Further information on usage analysis

Matomo uses cookies to statistically analyse the use of the Global Health Hub Germany website. Matomo cookies do not contain any information that enables a user to be identified. Each time a user accesses the Global Health Hub website and each time a file is retrieved, data about this process is temporarily stored and processed in a log file. Before storage, each data record is anonymised by changing the IP address.

GIZ analyses usage information for statistical purposes as part of its public relations work and for the needs-based provision of information as part of the tasks it performs (basis: Art. 6 para. 1 lit. e DSGVO in conjunction with § 3 BDSG).

Notes on the objection

Users who do not agree with the completely anonymised storage and analysis of the data from their visit can object to the storage and use at any time with a click of the mouse.

The button can be found at the bottom of the page.

Further information on the objection

For this purpose, an opt-out cookie is stored on the end device, which prevents the collection of user data when visiting this website. For the objection to take effect, the cookie must be stored on every end device used. Since the cookie is stored in the respective browser (Internet programme), the cookie must be stored in each browser if several browsers are used on one end device (e.g. Microsoft Edge, Chrome, Mozilla Firefox).

If all cookies on a device are deleted, the opt-out cookie is also deleted and must be reactivated.

3. Processing of personal data when contacting us

When users contact us, the data provided is processed in order to deal with the enquiry. The following contact options are available:

Letter:

Global Health Hub Germany
c/o Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ) GmbH

Köthenerstraße 2-3, 10963 Berlin

Telefon: +49 30 59 00 20 210

E-Mail:

Global Health Hub Germany: info@globalhealthhub.de

Corinna Heineke, Geschäftsführerin des Global Health Hub Germany:

corinna.heineke@globalhealthhub.de

Sarah Splettstößer, Leiterin Politikdialog: sarah.splettstoesser@globalhealthhub.de

3.1. Contact by e-mail

If contact is made via the email addresses provided, the personal data of the user transmitted with the email (for example: surname, first name, address), but at least the email address and the information contained in the email, will be stored exclusively for the purpose of making contact and processing the request.

The legal basis for the processing of data that is processed in the course of sending an e-mail is Art. 6 para. 1 lit. e DSGVO.

3.2. Contact by letter

Bei der Kontaktaufnahme per Brief werden die übermittelten personenbezogenen Daten (zum Beispiel: Name, Vorname, Anschrift) und die im Brief enthaltenen Informationen zum Zwecke der Kontaktaufnahme und Bearbeitung des Anliegens gespeichert.

Rechtsgrundlage für die Verarbeitung der Daten, die im Zuge einer Übersendung eines Briefes übermittelt werden, ist Art. 6 Abs. 1 lit. e DSGVO.

3.3. Contact by telephone

When contacting us by telephone, personal data will be processed to the extent necessary to process your request.

The legal basis for the processing of data transmitted in the course of a telephone call is Art. 6 para. 1 lit. e DSGVO.

4. Newsletter

A free newsletter is offered on our website.

Personal data is used for the purpose of processing the respective newsletter. The data is processed and used exclusively for sending the newsletter. When registering for the newsletter, the data from the input mask is transmitted to us.

After entering the email address, users receive an email with a confirmation link to confirm the authenticity of the address and the subscription ('double opt-in'). If you do not confirm your registration using the link in this email, the data will be deleted immediately.

The legal basis for the processing of the data processed in the course of sending the newsletter is your consent in accordance with Art. 6 para. 1 lit. a DSGVO.

You can cancel your subscription to the newsletter at any time. If the subscription is cancelled, all personal data will be deleted from our database.

5. Processing of personal data in the context of the use of social networks

On its website, the Global Health Hub Germany offers the opportunity to visit social networks and platforms such as YouTube, the Collaboration Space (<https://community.globalhealthhub.de>) which is only accessible to members of the Global Health Hub Germany, and LinkedIn.

These online presences are operated in order to interact with the users active there and to provide information about the activities of the Global Health Hub Germany. Clicking on the logo of a social network takes you to the Global Health Hub presence on the respective network.

When visiting the platforms, no personal data is collected, used and stored by the Global Health Hub Germany, but by the operators of the respective social network. This also happens even if visitors themselves do not have a profile on the respective social network.

The individual data processing operations and their scope differ depending on the operator of the respective social network. GIZ and the Global Health Hub Germany have no influence on the data collection and further use of the data by the operators of the social networks. We have no comprehensive knowledge of the extent to which, where and for how long the data is stored, the extent to which the networks comply with existing deletion obligations, which analyses and links are made with the data and to whom the data is passed on.

When accessing a Global Health Hub Germany presence on social media, the terms of use and privacy policies of the respective operators apply. Below you will find the contact addresses and links to the privacy policies of the social media in which the Global Health Hub Germany has a presence.

Social media with Global Health Hub Germany presences

- The privacy policy for the social network LinkedIn, which is operated by LinkedIn Corporation, 2029 Stierlin Court Mountain View, CA 94043, USA, can be viewed at <https://de.linkedin.com/legal/privacy-policy?trk=%7Berror-page%7D-privacy-policy>.
- The privacy policy for the social network YouTube, which is operated by Google Ireland Limited, Gordon House, Barrow Street, Dublin 4, Ireland, can be viewed at https://www.gstatic.com/policies/privacy/pdf/20190122/f3294e95/google_privacy_policy_de_eu.pdf
- You can view the privacy policy for the social network **Collaboration Space**, which is operated by ascricion GmbH, Alexander Scriba, Am Weinberg 6, 35096 Weimar (Lahn), Germany, at <https://community.globalhealthhub.de/index.php/en/datenschutz>.

6. Registration form

On our website, we offer users the opportunity to register as a member of the Global Health Hub Germany by providing personal data. The data is entered into an input mask and

transmitted to us and stored. The data will not be passed on to third parties. The following data is collected as mandatory information as part of the registration process:

- Salutation
- First name
- Surname
- Preferred language
- E-mail address
- Affiliation Institution
 - Institution
 - Department
 - City
 - Country
 - Registration
 - Stakeholder Group
- Sector
- Expertise
- Intention to Join

The following data is also stored at the time of registration:

- Your anonymised IP address
- Date and time of access
- Amount of data transferred
- Notification of successful retrieval
- Browser type and version
- The operating system you are using
- The page from which you visit us (referrer), or the name of the requested file/page.

As part of the registration process, the user's consent to the processing of this data is obtained. The processing is carried out on the basis of consent in accordance with Art. 6 para. 1 lit. a DSGVO and for the purpose of carrying out the registration for the event.

As a user, you have the option to withdraw your consent at any time (see section 'Information on users' rights').

7. Disclosure to third parties

The Global Health Hub Germany and GIZ do not pass on personal data to third parties unless they are legally obliged or authorised to do so by law.

8. Data transfers to a third country

The Global Health Hub Germany or GIZ do not transfer personal data to third countries. When using social media, the data protection provisions of the respective providers apply.

9. Duration of data storage

User data is not stored for longer than is necessary for the purpose for which it is processed or due to statutory retention obligations.

10. IT security of user data

The protection of personal data is an important concern for GIZ. For this reason, technical and organisational security measures ensure that data is protected against accidental and intentional manipulation, accidental deletion and unauthorised access. These measures are updated in line with technical developments and constantly adapted to the risks.

11. Information on the rights of users

As a visitor to the Global Health Hub Germany website, you have the right to

- to **obtain** information about your data stored by us (Art. 15 DSGVO)
- to **request rectification** of your data stored by us (Art. 16 DSGVO),
- **request erasure** of your data stored by us (Art. 17 DSGVO).
- to **request restriction** of the processing of your data stored by us (Art. 18 DSGVO)
- to **object** to the storage of your data if data is processed on the basis of Art. 6 para. 1 sentence 1 lit. f and e GDPR (Art. 21 DSGVO),
- to **receive** the data concerning you in a commonly used, machine-readable format from the controller in order to have it transmitted to another controller (right to data portability, Art. 20 DSGVO)
- to **withdraw** your consent, provided that the processing of the data was based on consent (Art. 6 para. 1 a) DSGVO). The lawfulness of the processing based on the consent given remains unaffected until receipt of the revocation.
- In accordance with Art. 77 DSGVO, you have the right to lodge a **complaint with the competent data protection supervisory authority**. The competent authority for GIZ is the Federal Commissioner for **Data Protection** and Freedom of Information (BfDI).

If you have any questions about the processing of your personal data, please contact GIZ's data protection officer at datenschutzbeauftragte@giz.de.